



Computer Forensics Firm Uses Quick View Plus to Help Train Corporations and Government Entities in Proper Investigative Techniques

Technical Resource Center (TRC) is a training firm that specializes in computer forensics. Their instructors are certified information systems security professionals (CISSP) and have trained thousands of Fortune 100 and Department of Defense and government employees. TRC's hands-on course provides a solid foundation in the theory and practice of essential computer forensic techniques.

Quick View Plus is one of the key software products essential to the course. TRC president Neil Broom explains, "We chose Quick View Plus for its ability to view over 300 different file types and to display the contents of files without having to purchase and install each application. We also chose Quick View Plus to eliminate the potential danger of examining contaminated files."

SAVES LICENSING FEES, BOOSTS EFFICIENCY AND RELIABILITY

Quick View Plus saves TRC money and time. "The ability to view files from office suite applications without installing the suite on our forensics workstations saves us licensing fees. Also, the ability to view many image types without installing additional viewing applications saves on disk space and time in configuring our systems," Broom said.

Quick View Plus speeds up TRC's investigative process as well. "We use Quick View Plus in our investigations to increase our efficiency. We can process more systems by quickly viewing files without having to open them in their original application. The File Navigation interface allows investigators to prescan suspect computer files and note only those files that require additional follow-up," Broom said.

Quick View Plus improves reliability as well by verifying in the header the correct file type instead of accepting file extension labels. "This is critical when viewing files that have been created by a suspect who is attempting to hide data," says Broom.

"I would definitely recommend Quick View Plus to increase investigative efficiency," he adds.

CUSTOMER:

Technical Resource Center, Inc.,
Atlanta, Georgia

CHALLENGE:

Find a way to display the contents of 300 different file types without having to purchase and install each application.

SOLUTION:

QuickView Plus

RESULTS:

- Achieves greater efficiency in the investigative process.
- Minimizes application costs through the ability to view files without native applications.
- Maintains formatting of native documents.
- Improves security by viewing files without risk of triggering a macro virus.



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